

## Contact details:

If you would like to contact your SENDIASS Coordinator please see below:

### Selby, Sherburn and Tadcaster

Carmel Bean

Tel: (01609) 536804

[carmel.bean@northyorks.gov.uk](mailto:carmel.bean@northyorks.gov.uk)

### Craven

Vivien Nowell

Tel: (01609) 798922

[vivien.nowell@northyorks.gov.uk](mailto:vivien.nowell@northyorks.gov.uk)

### Harrogate, Ripon and Knaresborough

Judith Edney

Tel: (01609) 534983

[judith.edney@northyorks.gov.uk](mailto:judith.edney@northyorks.gov.uk)

### Hambleton and Richmondshire

Jane Clark

Tel: (01609) 536198

[jane.clark@northyorks.gov.uk](mailto:jane.clark@northyorks.gov.uk)

### Scarborough, Whitby & Ryedale

Sue Gibbons

Tel: (01609) 534611

[sue.gibbons@northyorks.gov.uk](mailto:sue.gibbons@northyorks.gov.uk)

If you are unable to reach your SENDIASS Coordinator and you would like to speak with someone urgently, please call the SENDIASS Enquiry Line and we will try to make arrangements for somebody else to assist you.

The SENDIASS Enquiry Line is staffed Monday to Friday 8.30 to 4.30 throughout the year, including school holidays: **0845 034 9469** (local call rate).

For more information about SENDIASS

<http://www.northyorks.gov.uk/article/25378/SEND---advice-and-support>

For further information or to make a comment or complaint about the service contact **Helen Rogers** - Senior SENDIASS Co-ordinator on **(01609) 534472**

[helen.rogers1@northyorks.gov.uk](mailto:helen.rogers1@northyorks.gov.uk)

If you would like this information in another language or format such as Braille, large print or audio, please ask us. Tel: **01609 532917**

Email: [communications@northyorks.gov.uk](mailto:communications@northyorks.gov.uk)



# Special Educational Needs and Disabilities Information Advice, & Support Service

(previously Parent Partnership)

Working in partnership  
with young people and  
their parents



Impartial Confidential

## What is SENDIASS?

The **S**pecial **E**ducational **N**eeds and **D**isability **I**nformation, **A**dvice & **S**upport **S**ervice offers impartial information, advice and support to families about any aspect of their child or young person's education, health or care needs.

SENDIASS is available to ALL families living in North Yorkshire and is part of the 'local offer' provided by North Yorkshire County Council giving families information about what services they can expect in their local area.

## How can SENDIASS help?

Each area of the county has a SENDIASS Coordinator who is professionally qualified and trained in all aspects of special educational needs and disability.

They work directly with families offering confidential advice and support.

The service is free of charge and can last as long as the family wishes.

## SENDIASS can:

- Offer home visits
- Provide telephone advice
- Listen to your concerns and worries
- Support you in meetings
- Help you contribute to assessments
- Provide guidance with an Education, Health and Care Plan
- Go with you and your child to visit early years settings, schools or enhanced provisions
- Give you information about local services
- Help you resolve disagreements
- Signpost you to Mediation Advice Services
- Provide information about the Special Educational Needs and Disability Tribunal if appropriate
- Provide letter templates and other useful information
- Put you in touch with an independent supporter, voluntary organisation or parent support group

## How to contact your SENDIASS Coordinator

SENDIASS welcomes direct referrals from parents and young people by telephone or email. We also accept referrals from schools and other agencies on behalf of parents and young people provided consent has been given for the service to contact them.

All our discussions with families are confidential; information is not shared with anybody without their agreement (unless a person is at risk of significant harm).

## Working together to improve services

SENDIASS works alongside voluntary agencies and the North Yorkshire Parent Forum for families of children with SEN and disabilities (NYPACT)

To find out more about NYPACT visit the website [www.nypact.co.uk](http://www.nypact.co.uk)